IMPORTANT CUSTOMER NOTICE

UPDATE MON 30 MAR – LIMITED SCHEDULE EXTENDED

As most EU countries have imposed flight bans or other restrictions, over 90% of Ryanair's aircraft are grounded for the coming weeks. We will comply with these restrictions at all times. We are working with EU Governments to try to keep some minimum flight links open for emergency reasons, even though the passenger loads on these flights will be very low.

We are today (Mon 30 Mar) extending this limited schedule by a week to Thurs 9 Apr. Ryanair will operate these flights daily or weekly and all details can be found on the <u>www.ryanair.com</u> website.

All these aircraft are disinfected daily. With low loads, social distancing will be optimised on-board and we ask all passengers to cooperate fully with our crews who are doing their best in difficult times to maintain vital links to/from Ireland and to/from the UK to facilitate our passengers and their families to deal with emergencies that may require urgent travel over the coming days and weeks.

Ryanair apologises sincerely for the unprecedented grounding of our aircraft fleet, and any schedule disruptions this may have caused, but we must all work together with EU Governments to minimise the impact of Covid-19 on our citizens and our health services.

