

## SUPPORTING CUSTOMERS, PEOPLE & JOBS

As most EU countries have imposed unprecedented flight restrictions and travel bans, over 99% of Ryanair's flights have been grounded. We must comply with these restrictions to limit the spread of COVID-I9 virus and we are doing everything we can to support our customers, our people and protect jobs.

We are offering rescue and medical flights to all EU Governments and we are keeping some skeleton flight schedules open to/from Ireland, the UK and Europe for emergency reasons. This limited schedule will allow our passengers and their families to respond to emergencies that may require urgent travel. Details are available on ryanair.com.

At this time, we don't know how long the lockdown will last. We fully support the action taken by EU Governments and we are ready to return flying when COVID-19 is defeated, which will hopefully be sooner rather than later.

Until then let's all take care of ourselves, each other, our families and our communities.

