

## IMPORTANT CUSTOMER NOTICE

### UPDATE MON 18 MAY – LIMITED SCHEDULE EXTENDED TO SAT 20 JUN

As most EU countries have imposed flight bans or other restrictions, over 99% of Ryanair's aircraft are grounded until 1 July, when we plan to return to 40% of normal flight schedules subject to these Govt restrictions being lifted.

In the meantime, we are working with EU Governments to try to keep some minimum flight links open for emergency reasons, even though the passenger loads on these flights is very low. We are extending this limited schedule to Sat 20 June. Ryanair is operating these flights daily or weekly. Please see routes below.

| To/From Ireland       | To/From the UK           |
|-----------------------|--------------------------|
| Dublin - London (STN) | London (STN) - Dublin    |
| Dublin - London (LGW) | London (LGW) - Dublin    |
| Dublin - Birmingham   | Birmingham - Dublin      |
| Dublin - Edinburgh    | Edinburgh - Dublin       |
| Dublin - Bristol      | Bristol - Dublin         |
| Dublin - Glasgow      | Glasgow - Dublin         |
| Dublin - Manchester   | Manchester - Dublin      |
| Dublin - Amsterdam    | London (STN) - Eindhoven |
| Dublin - Brussels     | London (STN) - Lisbon    |
| Dublin - Berlin       | London (STN) - Cork      |
| Dublin - Lisbon       | London (STN) - Berlin    |
| Dublin - Cologne      | London (STN) - Budapest  |
| Cork - London (STN)   | London (STN) - Sofia     |
|                       | London (STN) - Bucharest |
|                       | London (STN) - Porto     |

All Ryanair aircraft are fitted with HEPA air filters and interior surfaces are disinfected every night with chemicals, which are effective for over 24 hours. From 1 June, Ryanair cabin crew will wear face masks/coverings and a limited inflight service will be offered of pre-packaged snacks and drinks, but no cash sales. Queuing for toilets will also be prohibited on board although toilet access will be made available to individual passengers upon request. Ryanair encourages passengers to regularly hand wash and use hand sanitizers in airport terminals.

We support the action taken by EU Governments to combat the virus, and we now hope there is a coordinated plan to lift travel restrictions when Europe is ready to return flying soon. Until then let's all take care of ourselves, each other, our families and our communities.