

Terms & Conditions for Ryanair Car Parking

This is a legal document which contains contractual provisions. The Customer's Statutory Rights are not affected. These terms and conditions of booking are governed by English Law and are subject to the exclusive jurisdiction of the English courts. If any of these terms or part of any term are found to be invalid illegal or unenforceable then such term(s) shall be deemed modified to the minimum extent necessary to make it/them valid, legal and enforceable. If such modification is not possible the relevant provision or part-provision shall be deemed deleted. Any such modification to or deletion of a term or part term shall not affect the validity and enforceability of the rest of these terms.

1. Definitions

1.1 "the company" refers to Looking4Parking Ltd the address of which together with company registration details are set out herein.

1.2 "the customer" refers to the person or persons using or proposing to use the services of the company.

1.3 "the service provider" refers to the operator of the featured car parks for which the company acts as a booking agent.

1.4 "onsite products" refers to those products specifically referred to as onsite products throughout our website www.looking4parking.com

2. The Company's Liability

2.1 The company acts only as a booking agent for the service provider for the featured car parks. The customer will be contracting with the service provider and will be subject to the specific terms and conditions of the service provider. Full details of these terms and conditions are available from the service provider.

2.2 As a booking agent for the service provider the company is liable to the customer only for losses directly arising from any negligence of the company in processing a booking.

3. Bookings

3.1 Bookings via the company's website are deemed to have been made final once a booking reference number has been issued. All terms and conditions are deemed to have been accepted when a booking reference number has been issued.

3.2 Telephone bookings are deemed to have been made final when confirmed by the company's telephone representative. All terms and conditions are deemed to have been accepted once confirmation of the booking has been issued.

3.3 All services are subject to availability.

3.4 The company reserves the right not to accept or fulfil a booking. A booking is not a guaranteed place and the company may cancel a booking if the service provider advises that

it is unable to fulfil a booking. In these circumstances a refund will be given but the company accepts no liability for any consequential loss or losses arising.

3.5 It is the responsibility of the customer to ensure that a valid contact number and email address is provided at the time of making a booking.

3.6 It is the responsibility of the customer to ensure he/she reads the confirmation email before travelling.

3.7 The company will not accept liability for any costs incurred or consequential loss arising due to the failure of the customer to provide a valid contact number and email address or failing to read the confirmation email before travelling.

3.8 It is advisable for all customers to print the confirmation email and to take it when travelling to the chosen airport.

3.9 The company may use information supplied by the customer at the time of booking for the following purposes: (a) to fulfil the booking (b) to processing and obtaining payment (c) for analysis and profiling the customer's car parking preferences (e.g. market, customer and product analysis) to enable review, development and improvement to the products and services offered (d) to enable the company to provide the customer and other customers with relevant information through the company's marketing programme. The company may keep the customer informed of its products and services using any of the following methods: e-mail, post, telephone, SMS. If the customer wishes to opt-out of these marketing activities please advise the company accordingly.

4. Payment

4.1 Payment for a booking made by telephone or on the company's website can only be made using Mastercard, Visa, American Express, Diners Club or Switch. Cheques are not accepted.

4.2 If payment by card is declined the company and the service provider reserve the right not to fulfil the booking.

4.3 All prices are quoted in £Sterling and include VAT where applicable.

4.4 When a booking is made using an overseas credit card the card issuer will debit the customer's account in the local overseas currency and at the exchange rate applicable on the date of processing. A conversion charge may be applicable.

5. Cancellation

5.1 Once a booking has been confirmed it is deemed to be final and cannot under any circumstances be cancelled. No refund(s) can be given.

5.2 Customers who do not turn up at the car park for which the service is booked, or who did not turn-up in time to catch their flight shall be liable to pay the full price for the service.

5.3 Any customer wishing to curtail the length of stay for a service, once the service has commenced, will be liable to pay the fee for the whole of the service booked.

6. Amendment Procedures

6.1 Once confirmed it may be possible for a customer to amend a booking, subject strictly to the availability of space and the service provider's workload and available resources. To amend a booking please send an email to ryanair@looking4parking.com or call us on 08081 639 183. Please check all booking details on receipt of confirmation. The company cannot be held responsible if a requested amendment cannot be fulfilled required. For booking amendment requests by email please include your booking reference number and details of required changes.

7. The Service Providers Terms and Conditions

7.1 All bookings are accepted subject to the current terms and conditions of the service provider, a copy of which are available upon request.

7.2 Cars are parked at the owner's risk.

7.3 The service provider accepts no responsibility or liability for any theft loss or damage to any personal property or loose items left within a vehicle whilst it is parked.

7.4 The service provider does not accept any responsibility or liability for any damage to the windscreen or any other glass in the customer's vehicle.

7.5 The customer shall inspect his/her vehicle and report any damage to the service provider prior to departure from the car park.

7.6 The service provider accepts no liability for loss or damage unless and to the extent it is proved to be caused by the negligence of the service provider.

8. Complaints Procedure

8.1 Complaints can be made by calling 08081 639 183 during office hours, or by emailing ryanair@looking4parking.com; a complaint can also send by writing to Looking4Parking Limited. Unit W10, Beeston Road, Leeds, UK, LS11 6AD

Company Registered Address

LOOKING4PARKING.com

Looking4parking LTD.

W10, Greenhouse
Beeston Road
Leeds
West Yorkshire
United Kingdom
LS11 6AD

Company No. 07107772



Gatwick Meet and Greet

Gatwick

- **Gatwick Meet and Greet**
- ✓ Meet and Greet service
- ✓ Located approx. 4 km from the terminal
- ✓ Open 24 hours a day
- ✓ Gated entry, perimeter fence
- ✓ Park Mark Award, Gatwick Airport approved operator

Terms and Conditions

1. Ryanair Parking with ParkVia acts as a booking agent only and therefore all responsibility and liability for all vehicles lie with the car park, hotel or meet and greet service ("Parking Provider") reserved.
2. Ryanair Parking with ParkVia monitors prices to offer value for money. Prices can go up as well as down due to seasonal special offers. All prices shown are for pre-booking online and include all applicable taxes unless otherwise indicated. There are no payment charges regardless of the method of payment used.
3. Booking and Cancellation Procedures
 - 3.1 Bookings made through the Ryanair Parking with ParkVia website generate booking vouchers automatically upon completion of a booking. A booking however is not a guaranteed place. Ryanair Parking with ParkVia may cancel a booking if the Parking Provider advises that they are not able to fulfil this booking. A full refund will be given in this circumstance.
 - 3.2 Please make sure you have directions and instructions for the service you have booked, as well as the Parking Provider's telephone number, and details of the entry and exit procedures. It is your responsibility to obtain valid directions before departing - any missed bookings, flights or other problems arising from your failure to obtain valid directions will not be refunded by Ryanair Parking with ParkVia.
 - 3.3 If you are charged a higher price than that confirmed on your booking voucher by the Parking Provider because you do not follow the correct entry or exit procedures or do not present your booking voucher, Ryanair Parking with ParkVia will not be able to obtain refunds on your behalf.
 - 3.4 Transfers may be included in the Ryanair Parking with ParkVia prices but please check the Parking Provider details listed on the website or contact Ryanair Parking with ParkVia before placing your booking to confirm this.
 - 3.5 A minimum stay applies at some car parks. Should you wish to stay for fewer days, you can, but the cost of the minimum duration is payable. Any prices quoted will include the minimum stay charge.
 - 3.6 Per day prices may vary according to the date, length of stay, vehicle drop-off date/time and vehicle pick-up date/time.
 - 3.7 Depending on the Parking Provider and product you have selected, you may have to leave your vehicle keys with Parking Provider staff. The Ryanair Parking with ParkVia website will state where this applies. If this is the case, you must ensure that, before leaving your vehicle with the Parking Provider that it is in a roadworthy condition and that it has all applicable regulatory requirements (e.g. insurance) in place. The Parking Provider in this case reserves the right to move your vehicle within or outside the car park by driving or otherwise to such extent as the Parking Provider, or its employees may in their discretion think necessary for the efficient arrangement of its parking facilities at the car park, or in emergencies or to avoid accidents or obstructions. Should the Parking Provider's drivers have to take your vehicle on the public highway, the Parking Provider's drivers should be fully insured by the Parking Provider for this purpose but the customer should verify this themselves.
 - 3.8 All parking is subject to the terms and conditions of the individual Parking Provider. It is your responsibility to request the Parking Provider's terms and conditions upon arrival.
 - 3.9 Any input errors resulting in car park drivers being kept waiting or late arrivals by customers may result in an administration charge, payable to the driver immediately.
 - 3.10 High-sided or wide vehicles: Not all car parks can accommodate oversize vehicles, vans, campervans etc. or there may be an extra charge. Please check with Ryanair Parking with ParkVia before booking.
 - 3.11 Ryanair Parking with ParkVia advises customers to arrive at the car park with plenty of time to achieve their onward travel.
 - 3.12 All vehicles are parked at the customer's risk. In the event of any complaint, claim or dispute (e.g. if your vehicle should suffer damage whilst left with a Parking Provider or should you lose the vehicle or any of your possessions from the vehicle whilst it is left with a Parking Provider), the customer must deal directly with the Parking Provider booked. Under no circumstances does Ryanair Parking with ParkVia take any responsibility for such an event. Any claims for loss or damage to vehicles or in relation to the quality of the service provided should be made to the Parking Provider. We will on request provide contact details for the Parking Provider. This does not affect your statutory rights as a consumer.
4. The Ryanair Parking with ParkVia website contains hyperlinks to websites operated by third parties. Ryanair Parking with ParkVia does not control such websites and will not be responsible for their content or for any breach of contract or any intentional or negligent action on the part of such third parties, which results in any loss, damage, delay or injury to you or your companions. Ryanair Parking with ParkVia is not responsible for the accuracy of opinions expressed in such websites, and such websites are not investigated, monitored or checked for accuracy or completeness by Ryanair Parking with ParkVia. Inclusion of

any linked website on the Ryanair Parking with ParkVia website does not imply or constitute approval or endorsement of the linked website by Ryanair Parking with ParkVia. If you decide to leave the Ryanair Parking with ParkVia website to access these third party sites, you do so at your own risk. All rules, policies (including privacy policies) and operating procedures of websites operated by third parties will apply to you while on such sites. Ryanair Parking with ParkVia is not responsible for information provided by you to third parties.

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7. You agree to defend and indemnify Ryanair Parking with ParkVia, its affiliates, and/or its respective suppliers and any of its officers, directors, employees and agents from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, brought by third parties as a result of:

- (a) your breach of these terms, conditions and notices or the documents referenced herein;
- (b) your violation of any law or the rights of a third party; or
- (c) your use of the Ryanair Parking with ParkVia website.

8. As a condition of your use of the Ryanair Parking with ParkVia website, you warrant to Ryanair Parking with ParkVia, that you will not use the Ryanair Parking with ParkVia website for any purpose that is unlawful or prohibited by these terms, conditions, and notices.

Ryanair Parking with ParkVia is a trading style of ParkCloud Ltd registered in the UK under number 6557569.

Cancellation Policy

Please note that no amendments nor cancellations are possible when booking through Ryanair Parking with ParkVia.