



National Express Terms and Conditions for Ticket Sales online through Ryanair.com

Your ticket is your contract with National Express:

A ticket that has been issued to you is evidence of a contract between you and the Company. If the ticket entitles you to any goods or services from a third party, it is also evidence of a contract between you and that party. Your email address will be used to send you a confirmation of the service you have purchased with National Express. Therefore you consent that Ryanair can share your email address with National Express so they can send the confirmation email.

Ticket Validity

All tickets for National Express bookings made in-path during flight selection on Ryanair.com have a 24hr period of permitted use applying, relating to the passenger's Ryanair flight times. For example, for a passenger arriving into Stansted Airport at 10.00, they would be permitted for travel (on the specified route) for a period of 24 hours after 10.00. Similarly, if a passenger were departing Stansted Airport at 10.00, they would be able to use their ticket (on the specified route) for the 24 hour period in advance of 10.00. Validity is also specified directly on the tickets.

Receiving your Ticket

Please note, after having made a booking in-path through Ryanair.com, **you will receive a ticket via email within 24 hours**. Please print your e-ticket on receipt and bring with you on the day of travel with National Express, to be presented to the driver when boarding your service – your booking confirmation through Ryanair alone is not a valid ticket for travel.

Amendments and Refunds

Tickets issued are non-amendable and non-refundable.

Conditions of Carriage

All tickets sold in accordance with National Express' standard Conditions of Carriage. See http://www.nationalexpress.com/coach_ims/pdf/NXConditionsofCarriage2011.pdf for more details.

Contact

For all enquiries please call National Express on 08717 818178* (0044 8717 818178 from overseas). Our lines are open 24 hours a day, 7 days a week.

*Calls cost 10p per minute plus network extras.