

## RYANAIR ANNOUNCES ANNUAL PROFITS OF €227m A NET MARGIN OF 21%, AS TRAFFIC GROWS 47%

Ryanair, Europe's No.1 low fares airline today (1 June 2004) announced better than forecast financial results for the full year ended 31 March 2004. Annual passenger traffic grew by a record 47% to over 23m. This growth was driven by significantly lower fares. Yields declined by 14% during the full year and consequently total revenues rose by 28% to over €1 billion for the first time. Unit costs during the year were reduced by 6% with the result that total operating costs rose by 39%, significantly less than the rate of traffic growth. Ryanair's adjusted after tax profit margin fell from an exceptional 28% last year to an industry leading 21%, and adjusted profits for the year have fallen by 5% to €226.6m. Contrary to our earlier fears, our adjusted profit in the final quarter marks our 28<sup>th</sup> consecutive profitable quarter since Ryanair first floated in May 1997.

### Summary Table of Results (Irish GAAP) - in Euro

Year ended	Mar 31, 2003	Mar 31, 2004	% Increase
Passengers	15.74m	23.13m	47%
Revenue	€842.50m	€1,074.20m	28%
Profit after tax (Note 1)	€239.40m	€226.60m	-5%
Basic EPS (Euro Cents) (Note 1)	31.71	29.91	-6%

Note 1: Adjusted profit after tax and EPS, excludes the non-recurring costs of €14.9m (net of tax) arising from the earlier than planned retirement of 6 Boeing 737-200 aircraft, the re-organisation of "Buzz" in April '03 of €2.7m (net of tax), and a Goodwill charge of €2.3m.

### Announcing these results, Ryanair's Chief Executive, Michael O'Leary said;

*"These results demonstrate yet again what a superb job the 2,300 people of Ryanair do in both good times and bad. This year was characterised by adverse market conditions including Sterling weakness, the war in Iraq, the threat of terrorist attacks, significantly higher oil prices, and intense price competition all over Europe from chronically loss making flag and new entrant carriers, most of whom are losing money on an enormous scale. Despite these challenges Ryanair has significantly lowered fares for our customers, carried over 23 million passengers, still maintained a world leading after tax profit margin of over 20% and ended the year with over €1.2 billion in cash.*

*These results cover a year during which we achieved many new milestones including;*

- 1. Opening two new bases in Rome Ciampino and Barcelona Girona.*
- 2. Launching 73 new routes, boosting the network to 150.*
- 3. Taking delivery of 18 new Boeing 737-800 aircraft.*
- 4. Acquiring Buzz Stansted Ltd.*
- 5. Carrying 2 million passengers in one month (July '03) for the first time.*
- 6. Overtaking British Airways traffic in the UK/Europe market.*
- 7. Becoming the No.1 on-time major airline in Europe.*

*“Our two new bases in Rome Ciampino and Barcelona Girona are performing extremely well and current bookings indicate that load factors at both bases will exceed 85% throughout the Summer period. Ryanair continues to be the lowest cost airline in Europe and we will continue to exploit this enormous cost leadership to grow profitably while many of our competitors lose money and/or go out of business.*

*“It remains our medium term view that (similar to Southwest in the U.S.) there will only be one or possibly two large low fares airlines in Europe and we are determined that the biggest and lowest cost of these carriers will be Ryanair. Others who have higher cost or higher fare models will have to endure losses or switch capacity away from head to head competition with Ryanair (such as Aer Lingus on many Ireland-UK Provincial routes and more recently BmiBaby and EasyJet on the East Midlands-Barcelona route), because their higher cost base makes them unable to compete with Ryanair’s low fares.*

*“There will continue to be regulatory battles, such as those in Strasbourg and Charleroi but these will prove to be temporary obstacles. The growth of competition, choice and low fare air travel in Europe is unstoppable. As more and more airports compete to win our business, costs will fall, because the existing competition rules allow publicly owned airports to compete on a level playing field with privately owned airports. We remain confident that we will ultimately win both of our appeals on the Strasbourg and Charleroi cases. The need for Ryanair’s low fares has been highlighted by the damage done at Strasbourg Airport where Air France’s high fares has caused traffic on the London route to collapse from almost 20,000 to just 3,000 a month, immediately following Ryanair’s temporary withdrawal.*

*“A lot of hysteria has been generated in recent weeks about higher oil prices. We believe the growth of low fare air travel will not be damaged or slowed by higher oil prices, which will only hasten the demise of some of the current wave of loss making start-ups and high fare flag carriers. The recent decision by British Airways, Air France and KLM, among others to impose fuel surcharges is typical of the anti-consumer mindset of high fares airlines. Whilst we are almost fully hedged till the end of Q.2, we are largely unhedged thereafter, as it would be unwise to lock in at the current high forward rates. Our view is that prices will fall this Winter, or next year and only then will we hedge, in order to benefit from such reductions. Unlike some high fare carriers Ryanair by contrast will absorb higher oil prices by making cost savings in other areas. We will not impose fuel surcharges on our customers, and have little doubt that our traffic will continue to thrive as a result of higher price differentials between Ryanair low fares and those of our surcharging competitors.*

*“Our outlook for the coming 12 months remains very conservative. We expect strong traffic passenger growth of circa 20%. Our seat capacity will rise by just 16% this year as Buzz Stansted has been unable to agree reasonable lease terms with ILFC and due to this uncertainty these aircraft (which are presently operated by Buzz Stansted under contract to Ryanair) have been removed from Ryanair’s forthcoming Winter schedule. Current load factors are higher than this time last year, which confirms our view that we will have no problems filling our fleet of larger 189 seat aircraft once the exceptional capacity growth of last year returns to a more normal 20% rate. We continue to expect yields to decline. With almost 50% of the seats booked for the Summer season, the yield attrition seems to be towards the lower end of our forecast range at -5% to -10%, but next Winter, as many of our loss making competitors dump prices to try to stay alive, we expect the yield declines to increase within a range of -10% to -20%. There will be more airline casualties next Winter, a process that has already started in recent months with the closure of four airlines in Ireland, the UK and Scandinavia.*

*“The European consumer has repeatedly shown over the past 20 years that they support Ryanair. In every country and in every marketplace, Ryanair provides the lowest fare air travel with the best punctuality, the best customer service, on brand new 737-800 series aircraft from uncongested, easy to use local airports. We intend over the coming years to lower prices further as we grow our traffic to over 50 million passengers per annum and in doing so making Ryanair Europe’s largest international scheduled airline. Over the past 12 months over 23 million passengers saved an average of just over €100 each by choosing Ryanair over our competitors. We look forward to doubling these savings for European consumers over the coming four years.”*

Dublin 01.06.04  
ENDS.

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**Certain of the information included in this release is forward looking and is subject to important risks and uncertainties that could cause actual results to differ materially. It is not reasonably possible to itemise all of the many factors and specific events that could affect the outlook and results of an airline operating in the European economy. Among the factors that are subject to change and could significantly impact Ryanair’s expected results are the airline pricing environment, fuel costs, competition from new and existing carriers, market prices for replacement aircraft, costs associated with environmental, safety and security measures, actions of the Irish, U.K., European Union (“EU”) and other governments and their respective regulatory agencies, fluctuations in currency exchange rates and interest rates, airport access and charges, labour relations, the economic environment of the airline industry, the general economic environment in Ireland, the UK and Continental Europe, the general willingness of passengers to travel and other economics, social and political factors.**

Ryanair is Europe’s largest low fares airline with 154 low fare routes across 16 countries. Ryanair operates a fleet of 72 aircraft, and firm orders for up to a further 101 new 737-800’s which will be delivered over the next 5 years. Ryanair currently employs a team of 2,300 people and expect to carry approximately 28 million scheduled passengers in the current year.
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**Ryanair Holdings plc and Subsidiaries**  
**Consolidated Profit and Loss Accounts in accordance**  
**with UK and Irish GAAP (unaudited)**

	Year ended March 31, 2004 <u>€'000</u>	Year ended March 31, 2003 <u>€'000</u>
<b>Operating Revenues</b>		
Scheduled revenues	924,566	731,951
Ancillary revenues	<u>149,658</u>	<u>110,557</u>
<b>Total operating revenues -continuing operations</b>	<u>1,074,224</u>	<u>842,508</u>
<b>Operating expenses</b>		
Staff costs	123,624	93,073
Depreciation and amortisation	98,130	76,865
Other operating expenses		
Fuel & Oil	174,991	128,842
Maintenance, materials and repairs	43,420	29,709
Marketing and distribution costs	16,141	14,623
Aircraft rentals	11,541	-
Route charges	110,271	68,406
Airport and Handling charges	147,221	107,994
Other	<u>78,034</u>	<u>59,522</u>
<b>Total operating expenses</b>	<u>803,373</u>	<u>579,034</u>
<b>Operating profit before non-recurring items, and goodwill</b>	270,851	263,474
Aircraft retirement costs	(16,552)	-
Buzz re-organisation costs	(3,012)	-
Amortisation of goodwill	<u>(2,342)</u>	<u>-</u>
	<u>(21,906)</u>	<u>-</u>
<b>Operating profit after non-recurring items, and goodwill</b>	<u>248,945</u>	<u>263,474</u>
<b>Other income/(expenses)</b>		
Foreign exchange gains	3,217	628
(Loss) on disposal of fixed assets	(9)	(29)
Interest receivable and similar income	23,891	31,363
Interest payable and similar charges	<u>(47,564)</u>	<u>(30,886)</u>
<b>Total other income/(expenses)</b>	<u>(20,465)</u>	<u>1,076</u>
<b>Profit before taxation</b>	228,480	264,550
Tax on profit on ordinary activities	<u>(21,869)</u>	<u>(25,152)</u>
<b>Profit for the year</b>	<u>206,611</u>	<u>239,398</u>
<b>Earnings per ordinary share</b>		
-Basic (Euro cent)	27.28	31.71
-Diluted (Euro cent)	27.00	31.24
<b>Adjusted earnings per ordinary share*</b>		
-Basic (Euro cent)	29.91	31.71
-Diluted (Euro cent)	29.61	31.24
<b>Number of ordinary shares (in 000's)</b>		
-Basic	757,447	755,055
-Diluted	765,131	766,279

\* Calculated on Profit for the year before non-recurring items (net of tax) and Goodwill.

**Ryanair Holdings plc and Subsidiaries**  
**Consolidated Balance Sheets in accordance with**  
**UK and Irish GAAP (unaudited)**

	March 31, 2004 <u>€'000</u>	March 31, 2003 <u>€'000</u>
<b>Fixed assets</b>		
Tangible assets	1,576,526	1,352,361
Intangible Assets	<u>44,499</u>	<u>-</u>
<b>Total fixed assets</b>	<u>1,621,025</u>	<u>1,352,361</u>
<b>Current Assets</b>		
Cash and liquid resources	1,257,350	1,060,218
Accounts receivable	14,932	14,970
Other assets	19,251	16,370
Inventories	<u>26,440</u>	<u>22,788</u>
<b>Total current assets</b>	<u>1,317,973</u>	<u>1,114,346</u>
<b>Total assets</b>	<u>2,938,998</u>	<u>2,466,707</u>
<b>Current liabilities</b>		
Accounts payable	67,936	61,604
Accrued expenses and other liabilities	338,208	251,328
Current maturities of long term debt	67,986	63,291
Short term borrowings	<u>345</u>	<u>1,316</u>
<b>Total current liabilities</b>	<u>474,475</u>	<u>377,539</u>
<b>Other liabilities</b>		
Provisions for liabilities and charges	94,192	67,833
Other creditors	30,047	5,673
Long term debt	<u>884,996</u>	<u>773,934</u>
<b>Total other liabilities</b>	<u>1,009,235</u>	<u>847,440</u>
<b>Shareholders' funds - equity</b>		
Called - up share capital	9,643	9,588
Share premium account	560,406	553,512
Profit and loss account	<u>885,239</u>	<u>678,628</u>
<b>Shareholders' funds - equity</b>	<u>1,455,288</u>	<u>1,241,728</u>
<b>Total liabilities and shareholders' funds</b>	<u>2,938,998</u>	<u>2,466,707</u>

**Ryanair Holdings plc and Subsidiaries**  
**Consolidated Cashflow Statements in accordance**  
**with UK and Irish GAAP (unaudited)**

	<b>Year ended March 31, 2004 €'000</b>	<b>Year ended March 31, 2003 €'000</b>
<b>Net cash inflow from operating activities</b>	<b>462,063</b>	351,003
Returns on investments and servicing of finance	(20,313)	608
Taxation	(2,056)	(3,410)
Capital expenditure (including aircraft deposits)	(331,599)	(469,847)
Acquisitions and disposals	<u>(32,697)</u>	<u>-</u>
<b>Net cash inflow/(outflow) before financing and management of liquid resources</b>	<b>75,398</b>	(121,646)
Financing	122,705	286,778
(Increase) in liquid resources	<u>(249,220)</u>	<u>(166,329)</u>
<b>(Decrease) in cash</b>	<b><u>(51,117)</u></b>	<b><u>(1,197)</u></b>
 <b>Analysis of movement in liquid resources</b>		
At beginning of year	982,352	816,023
Increase in year	<u>249,220</u>	<u>166,329</u>
 <b>At end of year</b>	<b><u>1,231,572</u></b>	<b><u>982,352</u></b>
 <b>Analysis of movement in cash</b>		
At beginning of year	76,550	77,747
Net cash (outflow) during year	<u>(51,117)</u>	<u>(1,197)</u>
 <b>At end of year</b>	<b><u>25,433</u></b>	<b><u>76,550</u></b>

## Ryanair Holdings plc and Subsidiaries

### *Consolidated Statement of Changes in Shareholders' Funds - equity in accordance with UK and Irish GAAP (unaudited)*

	Ordinary shares <u>€'000</u>	Share premium account <u>€'000</u>	Profit and loss account <u>€'000</u>	Total <u>€'000</u>
Balance at April 1, 2003	9,588	553,512	678,628	1,241,728
Issue of ordinary equity shares	55	6,894	-	6,949
Profit for the year	-	-	206,611	206,611
<b>Balance at March 31, 2004</b>	<b>9,643</b>	<b>560,406</b>	<b>885,239</b>	<b>1,455,288</b>

### *Reconciliation of adjusted earnings per share (unaudited)*

	Year ended March 31, 2004 <u>€'000</u>	Year ended March 31, 2003 <u>€'000</u>
<b>Profit for the year under UK and Irish GAAP</b>	<b>206,611</b>	<b>239,398</b>
<b><u>Adjustments</u></b>		
Aircraft retirement costs		
-Depreciation	3,261	-
-Lease costs	13,291	-
	<u>16,552</u>	<u>-</u>
Buzz re-organisation costs	3,012	-
Amortisation of goodwill	2,342	-
Taxation adjustment for above	(1,967)	-
<b>Adjusted profit under UK and Irish GAAP</b>	<b><u>226,550</u></b>	<b><u>239,398</u></b>
<b>Number of ordinary shares (in 000's)</b>		
-Basic	757,447	755,055
-Diluted	765,131	766,279
<b>Adjusted earnings per ordinary share</b>		
-Basic (€ cent)	<b>29.91</b>	<b>31.71</b>
-Diluted (€ cent)	<b>29.61</b>	<b>31.24</b>

**Ryanair Holdings plc and Subsidiaries**  
**Consolidated Profit and Loss Accounts in accordance**  
**with US GAAP (unaudited)**

	Year ended March 31, 2004 €'000	Year ended March 31, 2003 €'000
<b>Operating Revenues</b>		
Scheduled revenues	924,566	731,951
Ancillary revenues	149,658	110,557
<b>Total operating revenues -continuing operations</b>	<b>1,074,224</b>	<b>842,508</b>
<b>Operating expenses</b>		
Staff costs	123,535	91,907
Depreciation and amortisation	98,130	76,865
Other operating expenses		
Fuel & Oil	174,991	128,842
Maintenance, materials and repairs	43,420	29,709
Marketing and distribution costs	16,141	14,623
Aircraft rentals	11,541	-
Route charges	110,271	68,406
Airport and Handling charges	147,221	107,994
Other	77,946	59,434
<b>Total operating expenses</b>	<b>803,196</b>	<b>577,780</b>
<b>Operating profit before non-recurring items</b>	<b>271,028</b>	<b>264,728</b>
Aircraft retirement costs	(16,552)	-
Buzz re-organisation costs	(3,012)	-
<b>Operating profit after non-recurring items</b>	<b>251,464</b>	<b>264,728</b>
<b>Other income/(expenses)</b>		
Foreign exchange gains/(losses)	3,217	(3,561)
(Loss) on disposal of fixed assets	(9)	(29)
Interest receivable and similar income	23,891	31,363
Interest payable and similar charges	(40,351)	(25,624)
<b>Total other income/(expenses)</b>	<b>(13,252)</b>	<b>2,149</b>
<b>Profit on ordinary activities</b>		
<b>before taxation</b>	<b>238,212</b>	<b>266,877</b>
Tax on profit on ordinary activities	(22,782)	(25,067)
<b>Net income</b>	<b>215,430</b>	<b>241,810</b>
<b>Net income per ADS</b>		
-Basic (Euro cent)	142.21	160.13
-Diluted (Euro cent)	140.78	157.78
<b>Adjusted Net Income per ADS *</b>		
-Basic (Euro cent)	153.82	160.13
-Diluted (Euro cent)	152.28	157.78
<b>Weighted Average number of shares</b>		
-Basic	757,447	755,055
-Diluted	765,131	766,279

\* Calculated on Net Income before non-recurring items (net of tax).



## Ryanair Holdings plc and Subsidiaries

### *Summary of significant differences between UK, Irish and US generally accepted accounting principles(unaudited)*

#### (A) Net income under US GAAP

<-----Year ended----->

March 31,	March 31,
2004	2003
<u>€'000</u>	<u>€'000</u>

**Profit as reported in the consolidated profit and loss accounts in accordance with UK and Irish GAAP**

206,611	239,398
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#### **Adjustments**

Pension	89	697
Derivative financial instruments (net of tax)	-	(4,189)
Amortisation of goodwill	2,342	-
Employment grants	-	469
Capitalised interest re aircraft acquisition programme	7,213	5,262
Darley Investments Limited	88	88
Taxation - effect of above adjustments	(913)	85
<b>Net income under US GAAP</b>	<b><u>215,430</u></b>	<b><u>241,810</u></b>

#### (B) Consolidated Cashflow Statements in accordance with US GAAP

<-----Year ended----->

March 31,	March 31,
2004	2003
<u>€'000</u>	<u>€'000</u>

Cashflow from operating activities	439,694	348,200
Cash (outflow) from investing activities	(354,299)	(575,806)
Cash inflow from financial activities	<u>121,734</u>	<u>282,590</u>

Increase in cash and cash equivalents	207,129	54,984
Cash and cash equivalents at beginning of year	<u>537,476</u>	<u>482,492</u>
<b>Cash and cash equivalents at end of year</b>	<b><u>744,605</u></b>	<b><u>537,476</u></b>

Cash and cash equivalents under US GAAP	744,605	537,476
Restricted cash	200,000	120,890
Deposits with a maturity of between three and six months	<u>312,745</u>	<u>401,852</u>
<b>Cash and liquid resources under UK and Irish GAAP</b>	<b><u>1,257,350</u></b>	<b><u>1,060,218</u></b>

## Ryanair Holdings plc and Subsidiaries

### *Summary of significant differences between UK, Irish and US generally accepted accounting principles (unaudited)*

#### (C) Shareholders' funds - equity

	March 31, 2004 <u>€'000</u>	March 31, 2003 <u>€'000</u>
<b>Shareholders' equity as reported in the consolidated balance sheets (UK and Irish GAAP)</b>	<b>1,455,288</b>	<b>1,241,728</b>
<b>Adjustments:</b>		
Pension	3,200	3,111
Goodwill	2,342	-
Capitalised interest re aircraft acquisition programme	17,502	10,289
Darley Investments Limited	(151)	(239)
Minimum pension liability (net of tax)	(2,631)	(2,656)
Derivative financial instruments (net of tax)	(116,681)	(73,371)
Tax effect of adjustments	<u>(2,588)</u>	<u>(1,675)</u>
<b>Shareholders' equity as adjusted to accord with US GAAP</b>	<b><u>1,356,281</u></b>	<b><u>1,177,187</u></b>
Opening shareholders' equity under US GAAP	1,177,187	1,019,607
<b>Comprehensive Income adjustments</b>		
Unrealised Pension surplus / (deficit) (net of tax)	25	(2,656)
Unrealised (losses) on derivative financial instruments (net of tax)	<u>(43,310)</u>	<u>(81,630)</u>
	<b>(43,285)</b>	<b>(84,286)</b>
Net income in accordance with US GAAP	215,430	241,810
Stock issued for cash	<u>6,949</u>	<u>56</u>
<b>Closing shareholders' equity under US GAAP</b>	<b><u>1,356,281</u></b>	<b><u>1,177,187</u></b>

## **Ryanair Holdings plc**

### **Management Discussion and Analysis of Results**

#### **Introduction**

For the purposes of the MD&A all figures and comments are by reference to the adjusted profit and loss account excluding the non-recurring costs, and goodwill referred to below.

Non-recurring costs consisted of re-organisation costs of €2.7(net of tax), additional depreciation charge of €3.3m relating to an adjustment to the residual value of six Boeing 737-200 aircraft that were retired earlier than planned (see Note 4), which in turn gave rise to lease costs of €11.6m(net of tax). Goodwill of €2.3m arising from the “Buzz” acquisition was amortised during the period. Total non-recurring costs and goodwill amounted to €19.9m (net of tax).

The adjusted Net Profit for the fourth quarter amounted to €3.5m reflecting a 22% reduction in average fares.

#### **Summary - Year ended March 31, 2004**

**Profit after tax** has decreased by 5% to €226.6m, compared to €239.4m in the previous year driven by continued strong growth in passenger volumes and tight cost control, offset by fares, which were on average 14% lower. **Operating margins** for the year also decreased by 6 points to 25%, however despite this reduction **Operating profit** increased by 3% to €270.9m compared to year ended March 31, 2003.

**Total operating revenues** for the year grew by 28% to €1,074.2m whilst passenger volumes increased by 47% to 23.1m.

**Scheduled passenger revenues** increased by 26% to €924.6m due to strong passenger growth, offset by a 14% decline in average fares during the year to €39.97. Passenger volumes increased due to the launch of new routes and bases, increased capacity on our existing routes and the acquisition of Buzz during April 2003. Passenger load factors decreased, as expected by 4 percentage points from 85% to 81%.

**Ancillary revenue** increased by 35% to €149.7m and reflects strong growth in non-flight scheduled revenue, car hire and hotel revenue, offset, by the cessation of the charter programme as Ryanair replaced charter capacity with scheduled services. Ancillary revenues were also negatively impacted by the strength of the euro currency versus sterling, as 65% of ancillary revenues are denominated in sterling. Ancillary revenue, excluding charters increased by 52%, higher than the growth in passenger numbers, and accounted for 14% of total revenues compared to 13% in fiscal '03.

**Total operating expenses** increased by 39% to €803.4m due to the increased level of activity, and the increased costs, primarily fuel, route charges and airport & handling costs associated with the growth of the airline. Costs increased at a lower rate than the growth in passenger numbers principally reflecting the increased operational efficiencies arising from the higher proportion of 737-800 aircraft operated. However costs have increased at a faster rate than the growth in revenues due to the decline in fares as described above.

**Other income/expenses** declined significantly by €21.5m due to the combination of lower deposit interest rates, and higher interest payable arising from the increased level of debt during the year.

**Net Profit margins** have as a result of above declined from 28% to 21% whilst **Net Profit** decreased by 5% to €226.6m.

**Adjusted earnings per share** has decreased by 6% to 29.91 euro cent.

## **Balance Sheet**

**Cash and Liquid Resources** have increased from €1,060.2m at March 31, 2003 to €1,257.4m at March 31, 2004, reflecting the increased cash flows from the profitable trading performance during the year offset by expenditure in respect of the aircraft acquisition programme. Eighteen additional aircraft were delivered, nine in the last quarter. Ten aircraft were financed under operating lease agreements and the remaining eight aircraft were financed via debt. Aircraft purchases in addition to aircraft deposits accounted for the bulk of the €331.6m incurred in capital expenditure. This was part funded by the draw down of long term debt in relation to eight aircraft, which increased, net of repayments, by €115.8m during the year.

**Shareholders' Funds** at March 31, 2004 have increased to €1,455.3m, compared to €1,241.7m at March 31, 2003.

## **Detailed Discussion and Analysis - Year ended March 31, 2004**

**Profit after tax** has decreased by 5% to €226.6m driven by strong growth in passenger volumes and continued tight cost control, offset by a 14% reduction in average fares. **Net margins** as a result have decreased by 7 points to 21% from 28% in the comparative period.

**Total operating revenues** increased by 28% to €1,074.2m whilst passenger volumes increased by 47% to 23.1m.

**Scheduled passenger revenues** increased by 26% to €924.6m primarily due to increased passenger numbers on new and existing routes, offset by a 14% reduction in average fares. The reduction in average fares was most pronounced in quarter 4 during which they fell 22%. The weakness of the sterling exchange rate to the euro accounted for 4% of the 14% decline in average fares.

**Ancillary revenues** increased by 35% to €149.7m. Non Charter revenues (the charter programme ceased in quarter 4 last year) increased by 52% during the year, and reflects strong performance in non-flight scheduled revenues, car hire revenues, and internet related revenues. Overall ancillary revenues have increased to 14% of total revenues compared to 13% last year.

**Total operating expenses** increased by 39% to €803.4m due to the increased level of activity, and the increased costs primarily fuel, route charges and airport & handling costs associated with the growth of the airline. The weakness of sterling to the euro had a positive impact on operating costs as did the efficiencies arising from the increased proportion of 737-800 aircraft in operation.

**Staff costs** have increased by 33% to €123.6m. This increase reflects a 31% increase in average employee numbers to 2,288 and the impact of a 3% pay increase granted during the year offset by savings arising from the stronger euro to sterling exchange rate. Productivity calculated on the basis of passengers booked per employee continues to improve, with an increase of 21% to 10,049 passengers being achieved during the year.

**Depreciation and amortisation** increased by 28% to €98.1m due to an increase in the number of aircraft owned from 54 to 62 and the amortisation of capitalised maintenance costs offset by savings arising from the base cost of all 737-200 aircraft now having been fully depreciated. This incorporates a charge of €4.4m reflecting the reduction in the residual value of fifteen 737-200 aircraft to a residual value of €0.5m each.

**Fuel costs** rose by 36% to €175.0m due to a 58% increase in the number of hours flown, offset by lower US\$ cost per gallon, a stronger euro to US\$ exchange rate and an improvement in the fleet fuel burn rate due to a higher proportion of 737-800 aircraft operated.

**Maintenance costs** increased by 46% to €43.4m reflecting an increase in the size of the fleet operated, an increase in the number of flight hours, and higher maintenance charges relating to the “Buzz” aircraft, offset by maintenance savings due to improved reliability arising from the higher proportion of 737-800 aircraft operated as a percentage of the total fleet. In addition the entry into operation of ten aircraft under operating lease has resulted in provisions for future overhaul costs being recognised in maintenance costs. This policy is different for aircraft owned by the company when such maintenance costs are capitalised and amortised.

**Marketing and distribution costs** increased by 10% to €16.1m due to a higher spend on the promotion of new routes, and the launch of two new bases at Barcelona, and Rome in the last quarter.

**Aircraft rental costs** of €11.5m arose during the year reflecting the lease rental costs associated with the acquired “Buzz” aircraft and the lease of 10 737-800 aircraft, 9 of which were delivered during quarter 4.

**Route charges** increased by 61% to €110.3m due to an increase in the number of sectors flown, an increase in the average sector length and an increase in the size of the aircraft operated which incur a higher charge offset by the impact of a weaker sterling to euro exchange rate.

**Airport and handling charges** increased by 36% to €147.2m due to an increase in the number of passengers flown, and the impact of increased airport and handling charges on some existing routes, offset by lower charges on our new European routes.

**Other expenses** increased by 31% to €78.0m, which is less than the growth in ancillary revenues due to improved margins on some new and existing products, and cost reductions achieved on other indirect overheads.

**Operating profits** have increased by 3% to €270.9m during the year despite the decline in **Operating margins** to 25% due to the reasons outlined above.

**Interest receivable** decreased by €7.5m to €23.9m reflecting the strong growth in cash resources arising from the profitable trading performance, offset by reductions in deposit

interest rates during the year. **Interest payable** increased by €16.7m to €47.6m due to the increased level of debt arising from the purchase of nine 'next' generation 737-800 aircraft.

**Foreign exchange gains** arose primarily due to the conversion of sterling and US\$ bank balances to euro at the year end, plus the conversion of foreign currency receivable and payable balances.

**Taxation** has declined by 5% during the year, in line with the decline in pre tax profits.

The Company's **Balance Sheet** is benefiting from the continued generation of profits. **Tangible fixed assets** increased to €1,576.5m from €1,352.4m principally as a result of the purchase of eight additional aircraft since March 31, 2003 and the payment of deposits for future deliveries. **Advance delivery deposits** amounted to €327.1m at the year-end. The Company generated cash from operating activities of €450.2m, which funded all advance payments on future deliveries whilst the balance is reflected in the higher cash and liquid resources figure of €1,257.4m. **Total Debt** has increased by a further €115.8m, net of repayments, since March 31, 2003 to €953.0m. **Shareholder's Funds** at March 31, 2004 have increased to €1,455.3m compared to €1,241.7m at March 31, 2003.

## **Notes to the Financial Statements**

### **1. Accounting Policies**

The accounting policies followed in the preparation of the above preliminary announcement document for the year ended March 31, 2004 are consistent with those set out in the Annual Report for the year ended March 31, 2003. The statutory financial statements for the year to March 31, 2004 will be finalised on the basis of the financial information presented by the directors in this preliminary announcement and, together with the auditors' report thereon, will be delivered to the Register of Companies following the group's annual general meeting.

### **2. Approval of the Preliminary Announcement**

The Board of Directors approved this preliminary announcement document, which will form the basis of the groups consolidated financial statements for the year ended March 31, 2004, on May 27, 2004.

### **3. Generally Accepted Accounting Policies**

The Management Discussion and Analysis of Results for the Year ended March 31, 2004 are based on the results reported under Irish and UK GAAP.

### **4. Aircraft retirement costs**

Six aircraft (five in Q2, one in Q3) were retired earlier than expected due to the detection during the period of scratch marks ('scribing') that occurred during an aircraft painting programme on these aircraft in 1995. It has been determined that the cost of repairing these aircraft is uneconomic due to the short remaining life of the aircraft. Accordingly the Company has determined that the residual value of US\$1m(€794k) for these aircraft is excessive and as a result has reduced it to €250k per aircraft. The cost of this adjustment has been reflected in the results for Quarter 2 and 3.

As a result of these early retirements the Company has been obliged to lease in seat capacity during the period to enable it to continue its normal flight schedule. The charge in the year of €13.3m is reflected in Aircraft retirement costs. As planned the Company has terminated these rentals prior to March 31, 2004.