

## Ryanair Holdings plc – Electronic Communication Opt Out Form

20 August 2013

Dear Shareholder,

At the Annual General Meeting held on the 18 September 2008, the Company received approval to communicate with shareholders by electronic means, including the placement of the annual report on our website [www.ryanair.com](http://www.ryanair.com).

By only sending paper communications to those who specifically request it, Ryanair can save substantial printing and postal costs while significantly reducing the volume of paper used in the production of shareholder mailings.

### In this regard, you have two options:

#### Option 1 – Website

If you no longer require paper documentation and wish to view shareholder communications via the website, **you need take no further action**. By not replying to this letter, you are giving your consent to view shareholder documents when they are published on the website [www.ryanair.com](http://www.ryanair.com).


#### Option 2

To continue to receive documentation in the traditional paper form, rather than via the website, please complete option 2 **on the reverse of this form** and return this form within 28 days to Capita Registrars (Ireland) Limited, P.O. Box 7117, Dublin 2, Ireland.

Please note that there may be other circumstances in which we need or wish to send communications to you by paper rather than via our website, in which case we reserve the right to do so.

To view all shareholder information please access via [www.ryanair.com/ie/investor/investor-relations-news](http://www.ryanair.com/ie/investor/investor-relations-news) (“the Website”).

Yours sincerely,



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Juliusz Komorek  
Company Secretary

## **Option 2: Paper Copy Documents and Opt out of Electronic Communications**

I wish to opt out of Electronic communications as I do not wish to receive communications from Ryanair Holdings plc by electronic means (via the Website). Accordingly, please continue to send paper copies of all appropriate shareholder Communications from Ryanair Holdings plc in the traditional printed form.

Signature(s)

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(in the case of joint holders)

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### ***Guidance notes:***

- In the case of joint holders, the form should be signed by all the joint holders.
- Whichever option you choose, your choice will apply to your existing shareholding and any shareholding which may hereafter stand in your name in the Company's books.
- You can change your instructions at any time by writing to Capital Registrars (Ireland) Limited, PO Box 7117, Dublin 2, Ireland.