



Ryanair Headquarters
Dublin Airport
Co Dublin
Ireland

09 August 2013

Dear Robin Kiely,

As we informed you in our letter dated 29th July 2013, we have been made aware of a survey of pilot attitudes towards safety reporting which has had responses from over 1000 Ryanair pilots.

We have now had sight of that survey and will be reporting the following within the programme:

More than 8 out of 10 pilots said Ryanair did not have an open and transparent safety culture.

Two thirds of pilots who responded said they did not feel comfortable raising safety related issues through Ryanair's own internal systems.

When asked about the airline's outstanding 29 year safety record – nearly 90% of pilots said they are not satisfied that the company gives them all relevant details about incidents that happen within Ryanair.

More than 90 per cent of pilots who responded believe that the Irish Aviation Authority and its European counterpart should investigate the impact of Ryanair's employment practices on safety.

We will also report that:

“Ryanair told us their operations were fully compliant with EU requirements; “Airline safety is a matter of fact and evidence, it is not something which can be traduced to a subjective survey.

Pilots should raise concerns through Ryanair's confidential safety reporting system.”

Yours sincerely,

Claire Burnett
Producer/ Director